

## ROCKET LAWYER INCORPORATED – NOTICE OF DISPUTE

Rocket Lawyer Incorporated (“Rocket Lawyer”) is committed to resolving its customers’ disputes in a fair and efficient manner. If you are unsatisfied with the resolution that a customer care representative offers for a problem you are experiencing, you may notify us of your dispute by sending this form to Rocket Lawyer’s Legal Department.

Please complete this form in its entirety (printing legibly). Retain a copy for your records and send the completed form by U.S. certified mail to:

General Counsel - Notice of Dispute  
Rocket Lawyer Incorporated  
182 Howard Street #830  
San Francisco, CA 94105

A Rocket Lawyer representative will respond within 30 days of receiving this form. If the dispute is not resolved to your satisfaction, you may begin arbitration by submitting a Demand for Arbitration to the American Arbitration Association.

\_\_\_\_\_  
Customer Name

\_\_\_\_\_  
Telephone Number

\_\_\_\_\_  
Additional number at which you may be  
reached during business hours

Your email address: \_\_\_\_\_

Your fax number: \_\_\_\_\_

Your contact address: \_\_\_\_\_

\_\_\_\_\_

\_\_\_\_\_  
Product Purchased / Date of Purchase

If you are an authorized representative of the customer, please print your name, your relationship to the account holder, your address, and a phone number at which you may best be reached during business hours:

Please briefly describe the nature of your dispute and attach any supporting documents that you wish. If necessary, please use additional sheets of paper.

Please briefly describe the relief that you would like from Rocket Lawyer. If necessary, please use additional sheets of paper.

\_\_\_\_\_  
Date Signature

Updated: December 2013